

I. DATA CENTER INFORMATION

A. ORM1 Data Center Fact Summary



Location/Site Information

Address	1145 S 800 East, Orem, UT 84097
Raised Floor	10,000 sq. ft. expandable to 40,000 sq. ft.
Floor Type	20" Anti-static Raised Floors
Roof Rights	Available
Security & Compliance	Certifications: PCI DSS, SSAE18, SOC 1 Type II Compliances: PCI DSS, SSAE18, SOC 1, HIPAA
Year Built	2002
No. of Floors	4
Structure Type	Steel Reinforced Concrete
Exterior Type	Steel Frame & Curtain Wall, Stucco, Glass, Spandrel
Seismic Rating	Built to Zone 4 +
Ceiling Clearance	10 ft.
Flood Plain Category	N/A
Earthquake Zone/Frequency	USGS Zone 2/50-100 in 10,000 years



Emergency Services	High Availability 1 & 2 Mile Radius	
Wind Rating	EF1 (110 MPH)	
Floor Tile Size	2 ft. x 2 ft. 1200 lb rating	
Security		
CCTV	Yes, 90+days	
Access Control	Two Factor Authentication Optical or Fingerprint and Proxy	
Security Personnel	24/7 NOC	
Additional Security Measures	License Plate Recognition Man-Trap (Anti-tailgating)	
Structure Type	Steel Reinforced Concrete	
Exterior Type	Steel Frame & Curtain Wall, Stucco, Glass, Spandrel	
Seismic Rating	Built to Zone 4 +	
Ceiling Clearance	10 ft.	
Flood Plain Category	N/A	
Earthquake Zone/Frequency	USGS Zone 2/50-100 in 10,000 years	

Fire Protection

Fire Suppression	Dual-Interlock, pre-action dry-pipe
Zones	Standard heads
Smoke/Heat Detection	Yes, infrared & smoke

Connectivity

Carrier Neutral





On-premise Carriers	American Fork City, CentraCom, CenturyLink, Comcast, Zayo, Utopia & Verizon Fiber in area all runs down 8th East
Fibernet Bandwidth	N+2: Zayo, Utopia, Hurricane Electric Internet Backbone
	Environmental Controls
Cooling Plant	N+2: (2) Dedicated 110 Ton Chillers, (1) 80 Ton Chiller (primary) (3) 30 Ton Chillers Rooftop Units (secondary)
Cooling Type	Glycol/ Water Closed Loop (primary)
Blower Type	Liebert
Blower Redundancy	At least N+1
	AC Power
Electric Utility Provider	Rocky Mountain Power
Power Feeds	(1) 1.5 MW Transformer
UPS	(2) 225 kVA Flywheel (1) 300 kVA Flywheel (1) 150 kVA Battery
UPS Redundancy Options	2N
Power Conditioning & Cleaning	Yes
Battery Backup @ Full Load	20 Minutes
Flywheel Backup @ Full Load	20 Seconds
Generators	(1) 500 kW Cummins Diesel (1) 400 kW Cummins Diesel
Generator Redundancy	2N

24/7 NOC and Remote

Monitored

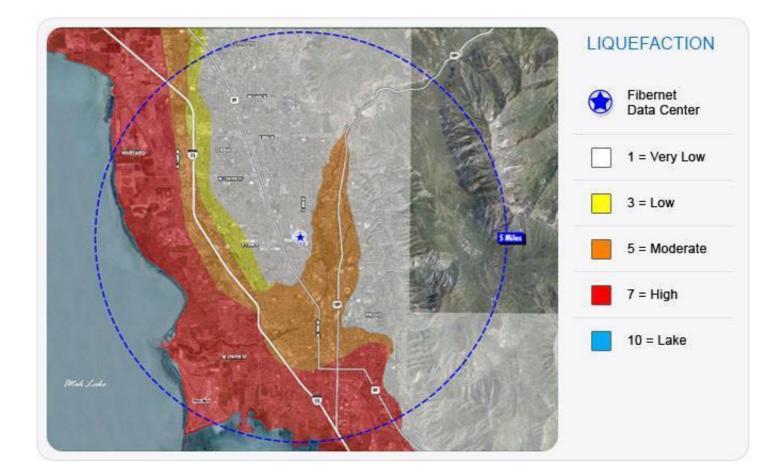
Fibernet

B. ORM1 Data Center Details and Risk Factors

The biggest threats to data centers in Utah are liquefaction, floods, and whether or not emergency services could respond in time. Read below to find out how Fibernet's data center is prepared to meet any disaster and not only stay standing but keep delivering you outstanding service.

1. Earthquake and Liquefaction Rating (Very Low)

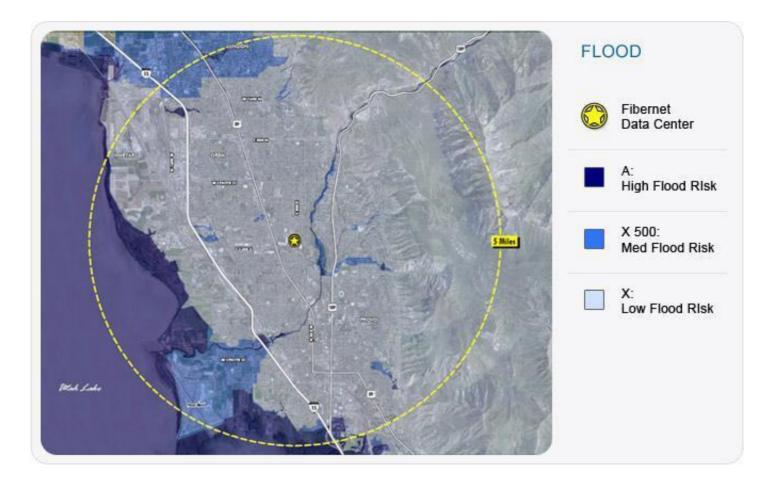
Earthquakes are one of the Natural Disasters that the Utah Wasatch Front has to plan for. So if you locate your data here, you need to make sure that your data center choice is prepared. Fibernet's facility was built with earthquakes and Utah in mind. The location was selected with the lowest threat level in the area, Zone 2, according to the USGS. Zone 1 is the lowest rating and Zone 4 is the highest. Additionally, and perhaps more importantly, the ORM1 Data Center was built in an area with Very Low Liquefaction risk. Liquefaction is the name given to soil that becomes so aerated and unstable it acts like a fluid during an earthquake. Naturally, any building sitting on the ground with a high liquefaction rating is not the safest spot to host your data. Here at Fibernet, we carefully studied our building site options to make sure we built on the sturdiest ground possible. That not only makes us safe, it makes your data safe, and that is our number one priority.



Fibernet

2. Flood Rating (Very Low)

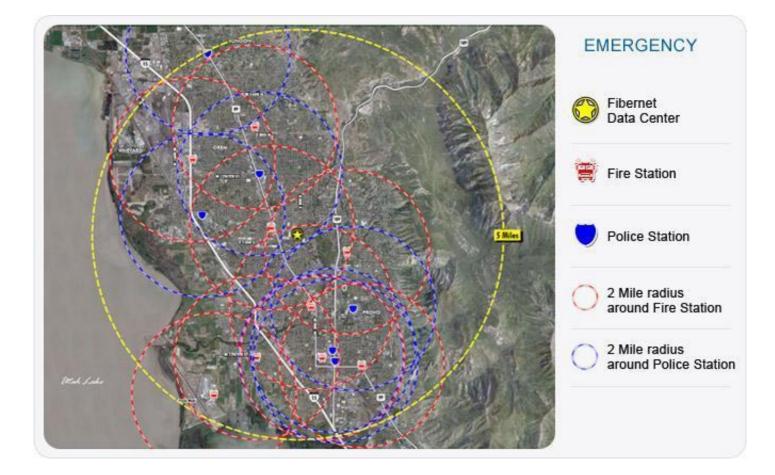
With a data center built in a desert, it's important to be prepared for heavy flooding that can hit hard and fast. That's why we at Fibernet didn't take our potential flood rating lightly when we chose where to build our data center. Far away from the local river and on top of a hill, our facility is almost completely impervious to flooding.



Fibernet

3. Emergency Services (Very Close to Multiple Stations)

Our top of the line security is the best defense against intrusion in our data center. With biometric scanning at every door in addition to access cards and 24/7 live security cameras, the only danger left that we might need emergency services for is in case of a fire emergency. With your data in mind, we chose a location for our facility that was within two miles of multiple fire and police stations to ensure the quickest response time from emergency personnel, and to ensure the highest level of confidence from our customers.





4. Fibernet is PCI TYPE II CERTIFIED

A lot of thought goes into where you store your personal documents in your home and the type of file cabinet you put those documents in. The same amount of consideration should go into where you keep your digital documents.

Choose to host with Fibernet to ensure your data is housed in the safest possible location, with the best possible support, at the most affordable price. PCI Compliant - Fibernet is a 100% Compliant Data Center.

The Payment Card Industry Data Security Standard (PCI DSS) was instituted by the PCI Security Standards Council (PCI SSC) to strengthen credit card data security amongst merchants worldwide.

The PCI SSC was formed in 2006 by the five major credit card companies (AMEX, Discover, Visa, MasterCard, and JCB International) to combat the growing threat of identity theft and cyber crime with a standardized set of protocols for merchants called the PCI DSS. A company is deemed "PCI Compliant" when it meets these standards and receives certification from a PCI accredited auditor. Fibernet became PCI Compliant in 2009 and has maintained its certification ever since.

- **1. Network Security -** The network is protected from outside threats or corruption.
- 2. Protected Credit Card Processing Cardholder data is stored and transmitted securely.
- 3. Invulnerable Infrastructure Access to data is controlled and selective.
- 4. Secure Data Access Policies Company policies are created and followed.
- **5. Strong System Security -** The system is regularly scanned and closely monitored for security breaches.
- 6. Employee Security Awareness Company-wide information security policies are present and enforced.





5. Fibernet is SOC 1 TYPE II CERTIFIED

SOC 1 (Service Organization Controls no. 1) certification is granted by third-party accounting firms that determine a service organization's compliance with financial security standards.

- a. SOC 1 is required by the Sarbanes-Oxley Act of 2002, which states that the quality control of organizations handling client information must be inspected by a privately-held, third-party accounting firm.
- b. SOC 1 Type II attestations require a year of continuous compliance.
- c. SOC 1 Type II attesters inspect the financial controls maintained by a service organization.
- d. SOC 1 Type II attesters analyze the service organizations security controls and then issue a detailed report containing an assessment of the quality, security, and adherence of the organizations controls to the SOC 1 standard.

Fibernet provides world-class service and certified security. With Fibernet, know that your data is protected by our state-of-the-art facilities and Dedicated Experts. Trust your business to Fibernet, a SOC 1 Type II certified company.