

 NightWatch <small>PROACTIVE SYSTEM MANAGEMENT</small> \$499.99	 CyberWatch <small>PROACTIVE SYSTEM MANAGEMENT</small> \$999.99	 OverWatch <small>PROACTIVE SYSTEM MANAGEMENT</small> \$2,999
Included White Glove Hours	2	6	15
Additional White Glove Hours	\$195/hour	\$165/hour	\$125/hour
Scheduled Maintenance Windows	9 a.m. to 9 p.m. (MST)	Available M-F 24/5	Available 24/7/365
System Audit and Evaluation	✓	✓	✓
Documented System Topology	✓	✓	✓
Set-up Monitoring for Network Alert	✓	✓	✓
Network Alert Reporting	✓	✓	✓
Server Admins Available 24/7/365	✓	✓	✓
Network Design Engineers	✓	✓	✓
Network Security Engineers	✓	✓	✓
Network Alerts to Fibernet Team	✓	✓	✓
Respond to Alerts Without Notice	✓	✓	✓
Conference Call/Meeting to Review Goals and Result	✓	✓	✓
DDoS Mitigation	✓	✓	✓
Custom Downtime Reporting (RCA/RFO)	✓	✓	✓
Discounted System Admin Hours	✗	✓	✓
Security Audits, Nessus Vulnerability Scan	✓ Once Quarterly	✓	✓
Network Intrusion Management IPS/IDS	✗	✓	✓
Scalability Design and Management	✗	✗	✓
Resource Monitoring (Zabbix)	✗	✗	✓
Create Disaster Recovery Plan	✗	✗	✓
Quarterly Business Review	✗	✓	✓
Dedicated Support Team	✗	✗	✓
Dedicated Account Manager	✗	✓	✓
EDR - SentinelOne	✓	✓	✓
Backup - R1Soft	✗	✗	✓
Annual Network Threat Assessment	✓	✓	✓
12-Month Contract	✓	✓	✓